

DELPHI

Thermal and Interior

May 30, 2006

Kelly Goodsel, President & CEO
Viking Plastics
1 Viking Street
Corry, PA 16404

Mr. Goodsel:

Congratulations! Due in part to the outstanding efforts and contributions of Viking Plastics, Mariah Industries has qualified for a **2005 Toyota Certificate of Achievement for Quality** in recognition of their production performance with Delphi Thermal & Interior on the Toyota Tacoma program.

This is no small accomplishment. Globally, Toyota is recognized as one of the most demanding OEMs in the automotive industry. TMMNA issues certificates to suppliers performing in the top 20 to 30 percent of their supply base in the areas of Delivery, Quality, and Value Improvement, but the Quality certificate is the most difficult to attain. This certificate was awarded because the Mariah site, from where your parts are shipped, met Toyota's target of 15 PPM or less AND their overall production performance met Toyota's expectations. Mariah's performance would not have been possible without your support. Your entire team should be proud of and inspired by this achievement.

For 2006, I want to issue a challenge to your team to truly embrace the Toyota philosophy of *kaizen*, or continuous improvement. In 2005, you helped to meet TMMNA's expectations – now we need to redouble our efforts, targeting 100% On-Time Delivery, performing at Quality levels of ≤ 15 PPM, and proactively identifying and proposing Value Improvement ideas for our products and processes that will help Viking, Delphi, and Toyota remain competitive in the marketplace. It is through this extraordinary effort, exceeding Toyota's expectations, that we can realize even greater recognition, gaining the more coveted "Excellent Award," which Toyota only issues to suppliers performing in the top 10% of their supply base. This will put us in a "world class" supplier category, and we can leverage this performance recognition and the associated lessons learned to secure new business with Toyota.

Again, I want to congratulate you for your part in gaining this recognition with our Toyota customer. As we go forward, keep focused and drive toward continuous improvement in all facets of your business. On behalf of the entire Delphi Thermal & Interior organization, I would like to thank you and your team for a job well done.

Sincerely,



D. Marshall Andrews
Global Business Line Executive
Climate Control & Powertrain Cooling Systems
Delphi Thermal & Interior